

Linda Bianco
3817 McGarry Drive
Lexington, KY 40514

2009-00548

Very, very opposed to KU having an increase in rates. They are the highest bill she has a month. If they are late receiving the payment, they will charge you another \$10, when it is obvious you do not have the money and then come and shut the utilities off. They do horrible business with the customers, they do not deserve a rate hike, they have rate hikes all the time.

RECEIVED

FEB 18 2010

PUBLIC SERVICE
COMMISSION